

Guide to purchasing ASF tickets through Google Wallet or Google Maps

Purchasing through Google Wallet or Google Maps, checking the tickets, on board validation.

Purpose of this guide:

showing the main steps of the purchasing process for ASF Autolinee ticket, starting from Google wallet, showing the main steps for purchasing an ASF travel ticket via Google Wallet, locating it after purchase, identifying its status, validating it on board, and also starting the purchase through Google Maps.

Note: The screenshots provided show the main steps of the procedure. Payment card details have been obscured for privacy reasons. Some graphical or textual elements may vary depending on the device and Google Wallet / Google maps configuration.

Summary of the process

Step	Action	Result
1	Open Google Wallet and tap "Show more" .	Wallet Options Access.
2	Select "Public transport pass" .	List of the available companies.
3	Search for "ASF Autolinee" and select "Como, IT" .	ASF Autolinee Tab.
4	Go to ASF Autolinee	Opening the purchasing page.
5	Select the ticket and add it to the cart.	Ticket ready to be purchased.
6	Select Proceed to payment"	Payment page.
7	Open the purchased ticket in Google Wallet	The ticket and its status are available in the Wallet

8	Validate the ticket when boarding the bus	The ticket is validated for the journey
9	Alternatively: finding an itinerary on Google Maps	Buying a ticket when planning the trip

1. Open Google Wallet and select “Show more”.

Open Google Wallet. The main screen displays your cards and other items already in the wallet. To continue, tap **“Show more”** at the bottom of the screen.

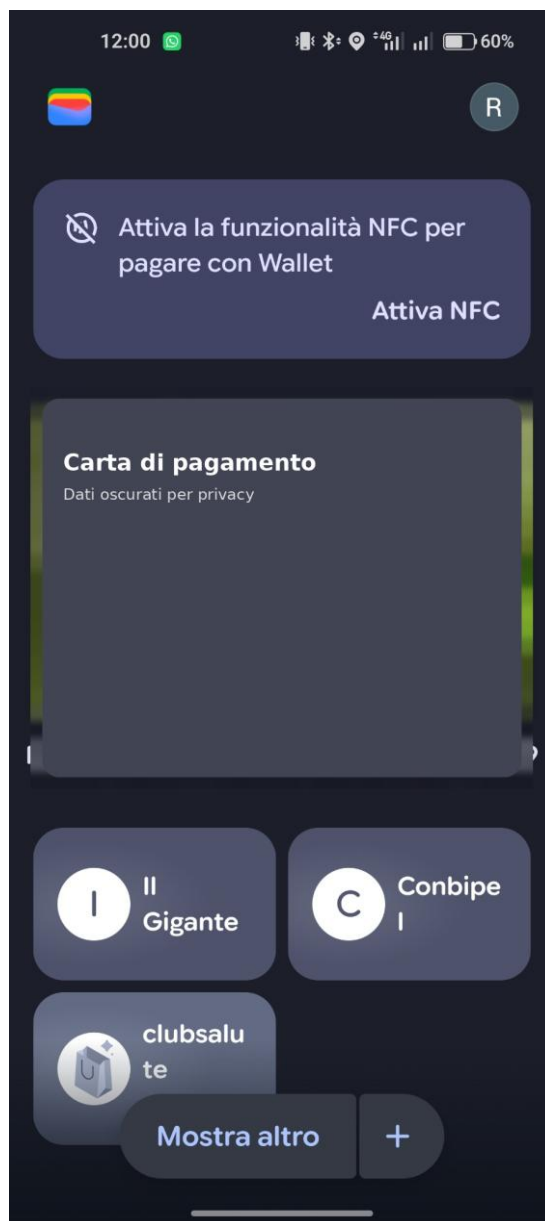


Fig 1. Google Wallet main screen, the payment card details are hidden for privacy reasons.

2. Select “Public transport pass”.

On “**Add to Wallet**” screen, select “**Public transport pass.**”

This allows you to search for available transport operators and access their services.

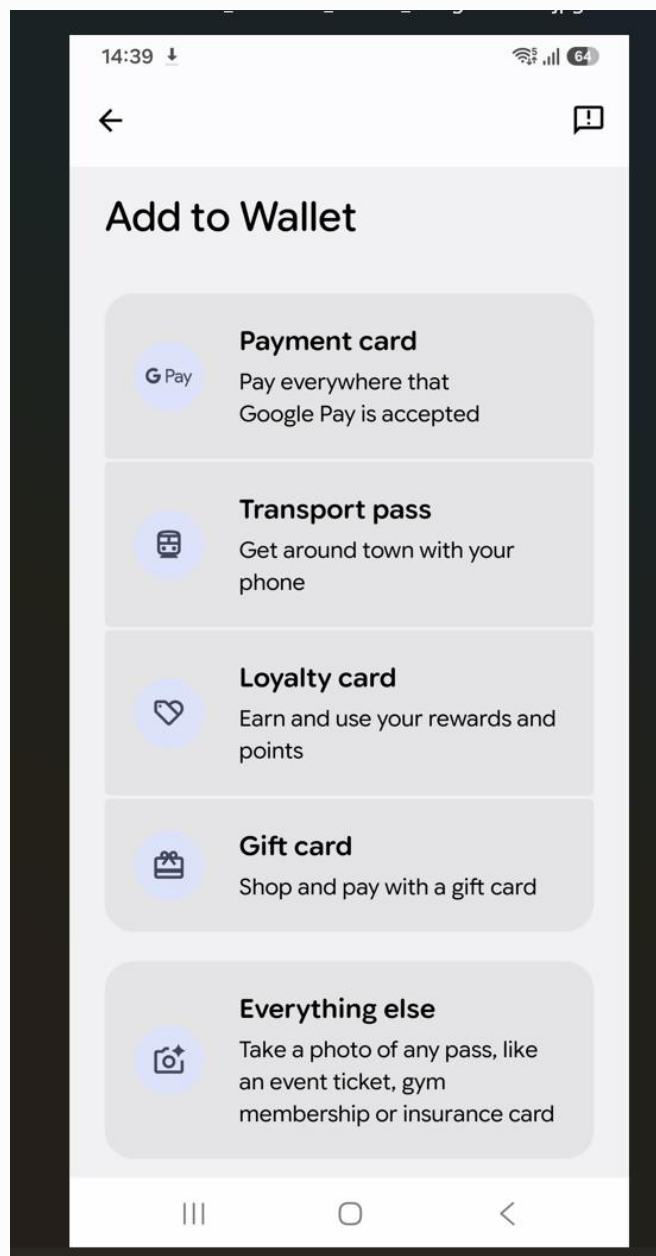


Fig 2. Menu “Add to Wallet” showing “Public Transport Pass”.

3. Search for the public transport operator.

Google Wallet displays the list of available public transport operators.
Use the search field at the top to find **ASF Autolinee**.

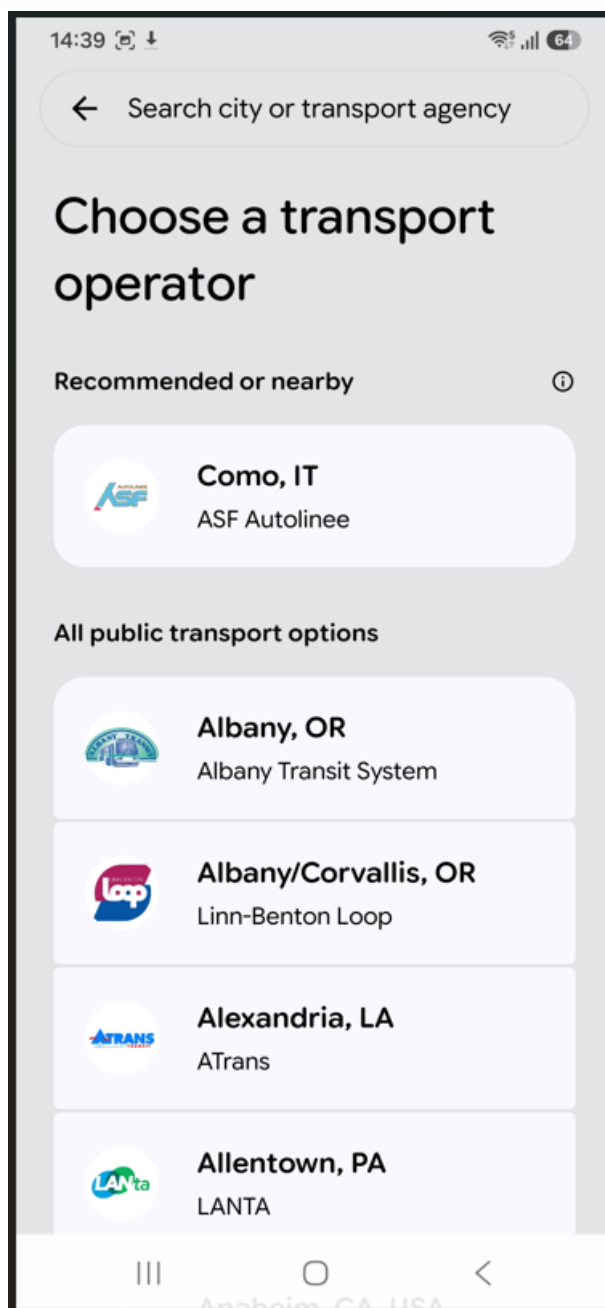


Fig 3. the list of available public transport operators in Google Wallet.

3.1 Search for ASF Autolinee and select “Como, IT”.

In the **search** field, enter “**ASF**” or “**ASF Autolinee.**”

The search results will display “**Como, IT – ASF Autolinee.**”

Tap the result to open ASF page.

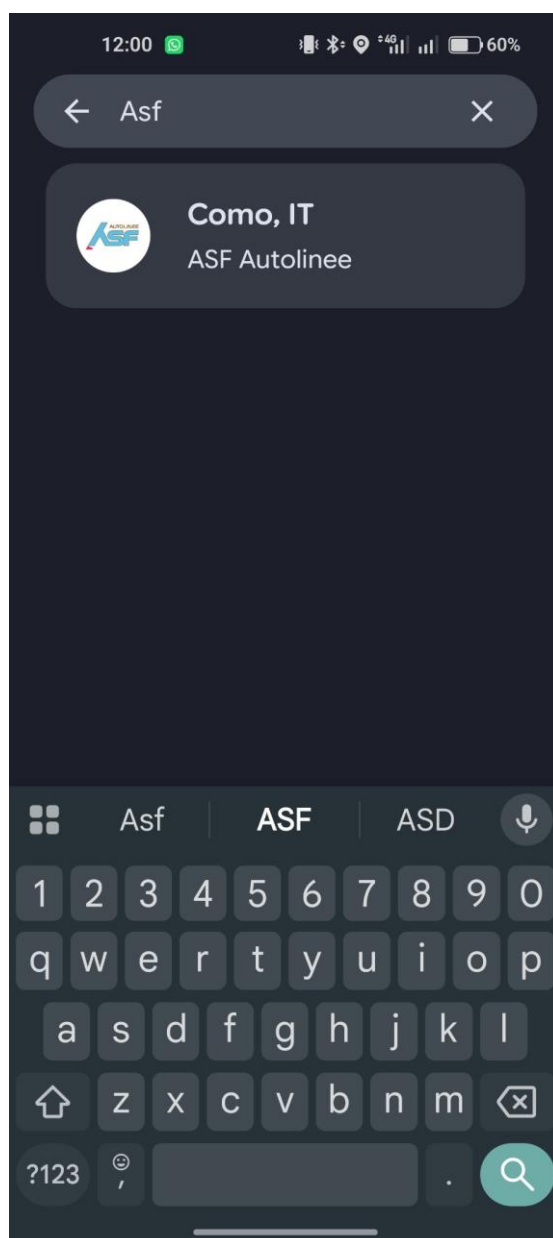
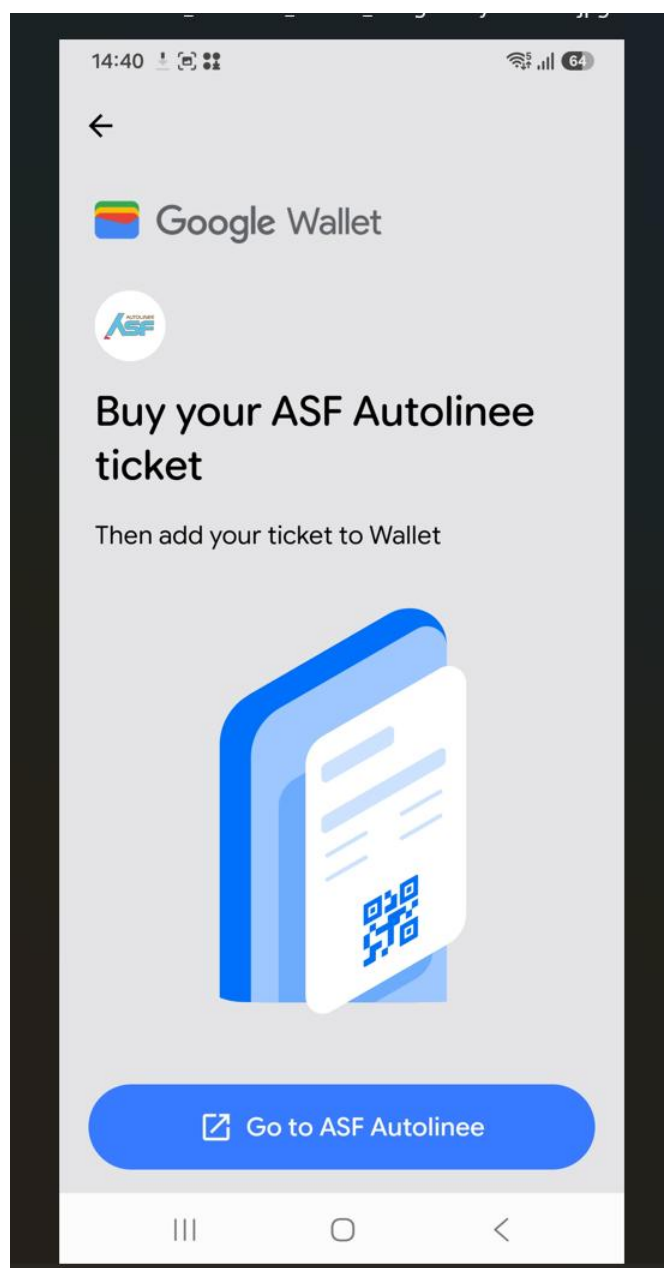


Fig. 4. Search for ASF Autolinee and select the “Como, IT” result.

4. Access the ASF Autolinee ticket purchasing page.

Once in ASF Autolinee page, the message **"Buy your ASF Autolinee ticket"** is displayed. To continue, tap the **"Go to ASF Autolinee"** button.

Fig. 5. ASF Autolinee page with the "Go to ASF Autolinee" button.



5. Select the ticket.

Once the **“Buy tickets”** page opens, displaying the available tickets, find the required ticket and tap the button with the shopping cart icon to add it to your cart.

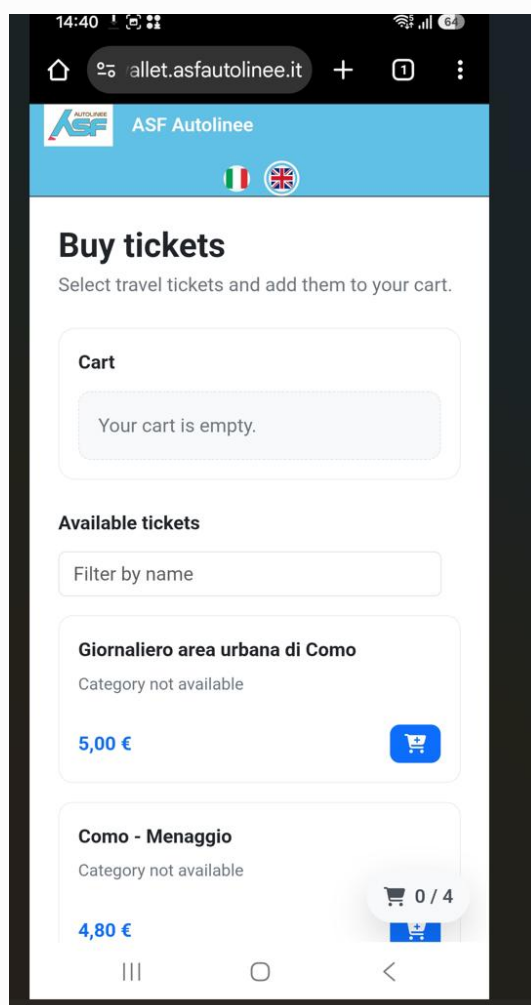


Figure 6. “Purchase tickets” page showing the available tickets.

5.1 Review the cart and proceed.

After adding the ticket, the cart displays the selected ticket, with quantity, and total due amount. You can increase or decrease the quantity or remove the ticket. If the details are correct, tap **“Proceed to payment.”**

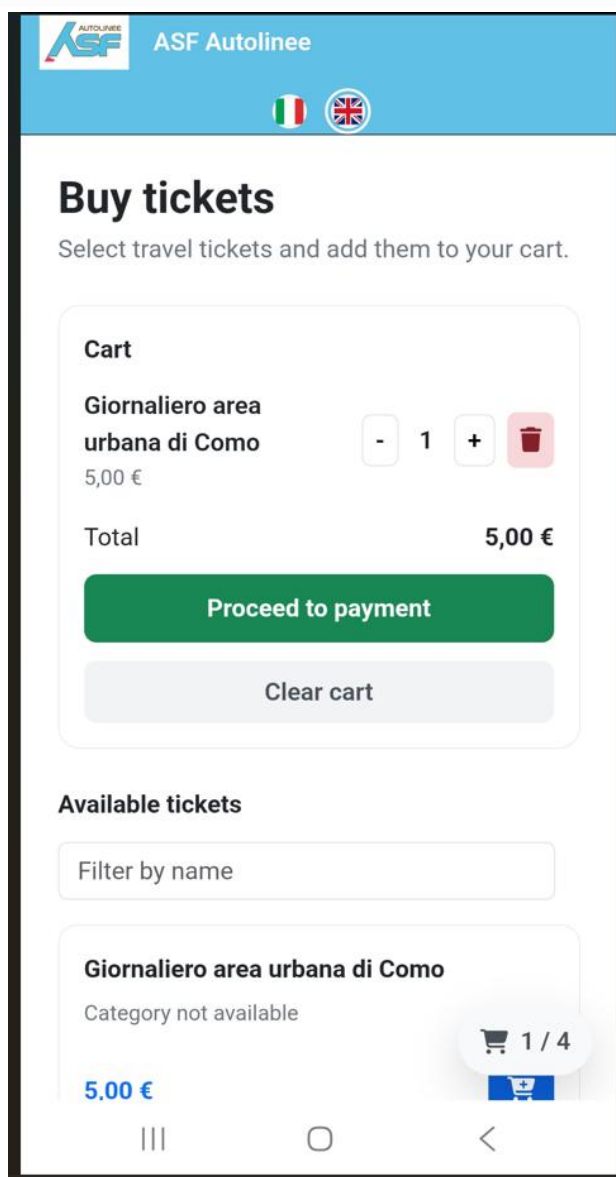


Fig. 7. The cart showing the selected ticket and the “Proceed to payment” button.

6. Payment page – illustrative example.

After tapping **“Proceed to payment,”** the payment page opens. On this screen, you can review the order summary and select the payment method.

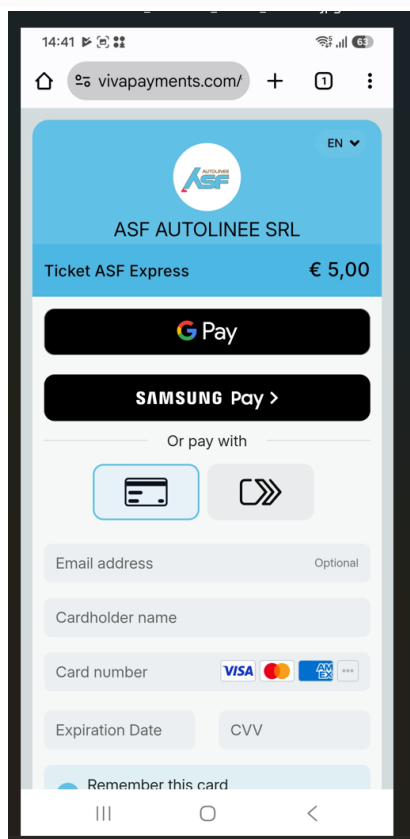


Figure 8. Illustrative example of the payment screen.

Important note: Actual payment card details have been blurred for privacy. Payment methods, text, and screens may vary depending on the device and Google Wallet configuration.

7. Where to find the tickets you purchased and how to check their status.

Once you complete your purchase, open Google Wallet using the same Google account. ASF Autolinee tickets will be available in your Wallet. Tap one to open the QR code and check its status.

The ticket color provides a quick indication of its status:



Fig 9. Example of the different ticket statuses in Google Wallet.

BLUE	GREEN	RED
Valid.	Valid and validated	Expired

Note: the screens display test titles and are for illustrative purposes only.

8. How to validate the Ticket on Board.

When boarding the bus, open the ASF Autolinee ticket in Google Wallet and scan the QR code using the on-board validator machine, following the instructions displayed on your device and on the validator.

Wait for confirmation that the ticket has been successfully validated.

Once validated, the ticket status will be updated, and the ticket will be displayed as valid.



Figure 10. Example of a ticket to be validated using a QR code, with instructions for on-board validation.

9. Purchase the Ticket from Google Maps.

You can start the ticket purchase process directly from Google Maps.

Search for your journey using public transport and select a route that includes an ASF Autolinee service. When available, the **“Pay for your trip with your phone”** option is displayed in the route details.

Tap this option to access the ticket purchase process, select the ticket and continue with the procedure described in **Section 5** of this guide.

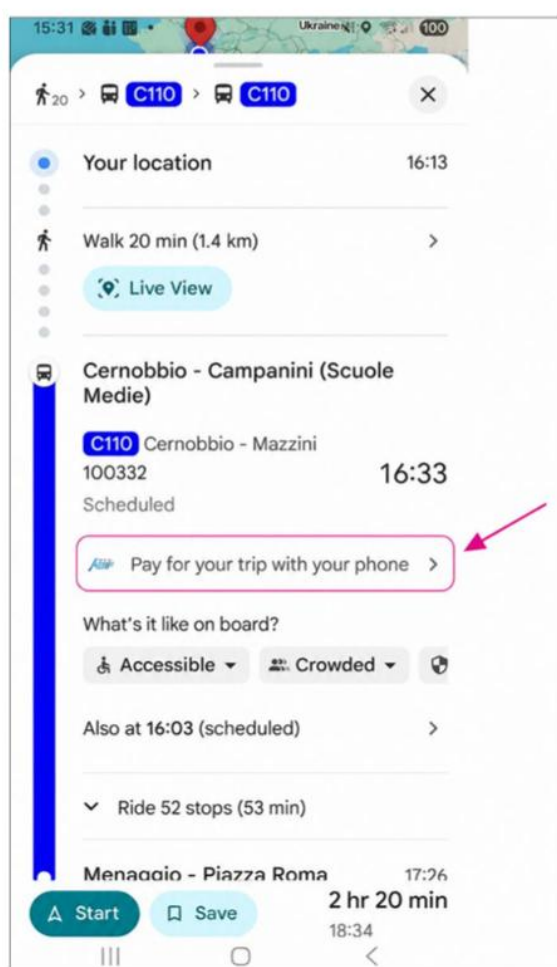


Figure 11. Example of a route in Google Maps showing the option to purchase a ticket using a smartphone.

Note. The availability and location of the option may vary depending on the route, device, and version of Google Maps.